

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC☐ CLEC☐ ILEC☐ Wireless**CERTIFICATED COMPANY INFORMATION**

T-NETIX Telecommunications Services, Inc.

Company Name

N/A

FEIN/SSN

972-277-0300

Dba/fka

14651 Dallas Parkway, Suite 600

Postal: *led*

Telephone #

Mailing Address

Dallas, Texas 75254

Dept: *N/A ORS Rec'd*

City, State, Zip Code

14651 Dallas Parkway, Suite 600

Date: *8/7/12*

Business Location

Dallas, Texas 75254

Time: *10:38*

Dallas

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent: National Registered Agents, Inc.

Mailing Address: 2 Office Park Court, Suite 103

Columbia, South Carolina 29223

City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:Robert Pickens, Chief Operating Officer**A. General Manager** (Include Address if different than above)

972-277-0300 / 972-277-0416 / bpickens@securustech.net

Telephone Number / Facsimile Number / E-mail Address

Securus Correctional Billing Services, P.O. Box 1109, Addison, TX 75001

B. Customer Relations/Complaints Representative (Include Address if different than above)

800-844-6591 / 972-277-0714 / customerservice@securustech.net

Telephone Number / Facsimile Number / E-mail Address

Eric Ramey, Regulatory Compliance Analyst

C1. Customer Relations/Complaints Representative for Escalated Complaints (Include Address if different than above)

972-277-0472 / 972-277-0416 / eramey@securustech.net

Telephone Number / Facsimile Number / E-mail Address

800-559-1535

C2. Customer Contact (Toll Free Number)

Debbie Cates, Director - Central Service Operations

D. Engineering Operations (Include Address if different than above)

972-277-0314 / 972-277-0407 / dcates@securustech.net

Telephone Number / Facsimile Number / E-mail Address

Facility Technical Support

E. Test and Repair (Include Address if different than above)

866-558-2323 / 800-368-3168 / technicalsupport@securustech.net

Telephone Number / Facsimile Number / E-mail Address

Facility Technical Support

F. Emergencies (During Non-Office Hours)

866-558-2323 / 800-368-3168 / technicalsupport@securustech.net

Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

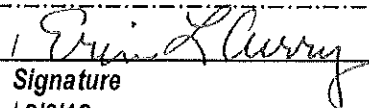
- Erin L. Curry, Senior Regulatory Analyst
- G. **Regulatory Officer** (Include Address if different than above)
972-277-0395 / 972-277-0416 / ecurry@securustech.net
Telephone Number / Facsimile Number / E-mail Address
Jenni McBride, Accounting
- H. **Dual Party Mailings (Name)**
14651 Dallas Parkway, Suite 600, Dallas, TX 75254
(Mailing Address)
972-277-0620 / 972-277-0416 / johalloran@securustech.net
Telephone Number / Facsimile Number / E-mail Address
Jenni McBride, Accounting
- I. **Interim LEC Fund Mailings (Name)**
14651 Dallas Parkway, Suite 600, Dallas, TX 75254
(Mailing Address)
972-277-0620 / 972-277-0416 / johalloran@securustech.net
Telephone Number / Facsimile Number / E-mail Address
Jenni McBride, Accounting
- J. **Universal Service Fund Mailings (Name)**
14651 Dallas Parkway, Suite 600, Dallas, TX 75254
(Mailing Address)
972-277-0620 / 972-277-0416 / johalloran@securustech.net
Telephone Number / Facsimile Number / E-mail Address
Jenni McBride, Accounting
- K. **Gross Receipts Mailings (Name)**
14651 Dallas Parkway, Suite 600, Dallas, TX 75254
(Mailing Address)
972-277-0620 / 972-277-0416 / johalloran@securustech.net
Telephone Number / Facsimile Number / E-mail Address
Jenni McBride, Accounting
- L. **Lifeline Mailings (Name)**
14651 Dallas Parkway, Suite 600, Dallas, TX 75254
(Mailing Address)
972-277-0620 / 972-277-0416 / johalloran@securustech.net
Telephone Number / Facsimile Number / E-mail Address

Erin L. Curry

This form was completed by

Senior Regulatory Analyst

Title



Signature

/ 8/6/12

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

And

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201